

# Terms and Conditions

## Confirmation

A confirmation of registration details and tax invoice will be issued to the email address provided on submission of the registration form. Please allow three to four business days to receive this confirmation. If you have not received a confirmation email, please contact PharmaceuCare via email [acpp@PharmaceuCare.com](mailto:acpp@PharmaceuCare.com)

## Payment

Full payment of registration fees must be received prior to the event, as indicated on the registration form.

## Credit Card Protection Policy

Credit Card payments are made directly through the PayPal gateway on the PharmaceuCare website. This is to ensure your personal details are kept safe. We do not store your credit card details.

## Cancellation Policy & Refunds

All cancellations and requests for registration refunds must be made in writing to [acpp@PharmaceuCare.com](mailto:acpp@PharmaceuCare.com)

1. Cancellations made before 15<sup>th</sup> July 2019 will receive a full refund **less** a \$50.00 per delegate administration fee.
2. Cancellations on or after 15<sup>th</sup> July 2019 but before 1<sup>st</sup> September 2019 will receive 50% of their registration fee.
3. Cancellations on or after 1<sup>st</sup> September 2019 but before 1<sup>st</sup> February 2020 will receive 25% of their registration fee.
4. Cancellations on or after 1<sup>st</sup> February 2020 will receive no refund.
5. No refunds will be issued until after the conference.
6. Substitute names will be accepted, but at the discretion of PharmaceuCare. Substituting a delegate from the same organisation is welcome so long as notification of the change is received **in writing** by email before 15<sup>th</sup> March 2020.
7. No refunds will be given for non-attendance at the conference.
8. Cancellation of accommodation or airline products and services are at the discretion of the individual organisations concerned and **not** PharmaceuCare.

## **Registration Changes**

Any permissible changes to delegate registration will be accepted only in writing; please email [acpp@PharmaceuCare.com](mailto:acpp@PharmaceuCare.com)

## **Conditions**

Participation at ACPP2020 is at the sole discretion of PharmaceuCare and is subject to conditions laid down by PharmaceuCare. PharmaceuCare reserves the right to refuse entry to anyone it sees fit. This can occur without notice. In the event this is required, and when it is of no fault of the delegate, a refund of the registration fee will be facilitated.

Attendees at ACPP2020 must be over 18 years. Attendance at the conference sessions and any associated functions is not permitted for younger persons.

## **Condition of Entry**

It is a condition of entry to ACPP2020 that you may be photographed or filmed at the event, and that your image may be used on promotional material for future events and/or on PharmaceuCare website(s). This also includes the possibility of live streaming of the conference.

Your name and contact details can be published in the list of conference delegates for distribution to fellow delegates or any other party. The online registration process includes the opt-out option if you do not wish for this information to be shared as described above.

## **Disclaimer**

Participation is acknowledgement that no blame, liability or responsibility can be attributed to PharmaceuCare, its staff or agents for any loss, damage or injury resulting from failure to carry out any undertakings or provision, or from substitution of any undertaking or provision.

PharmaceuCare may change the event program and/or any of these terms and conditions at any time without notice.